



UNIVERSITÄT HEIDELBERG ZUKUNFT SEIT 1386





## Textual inference: Methods, open source platform and applications

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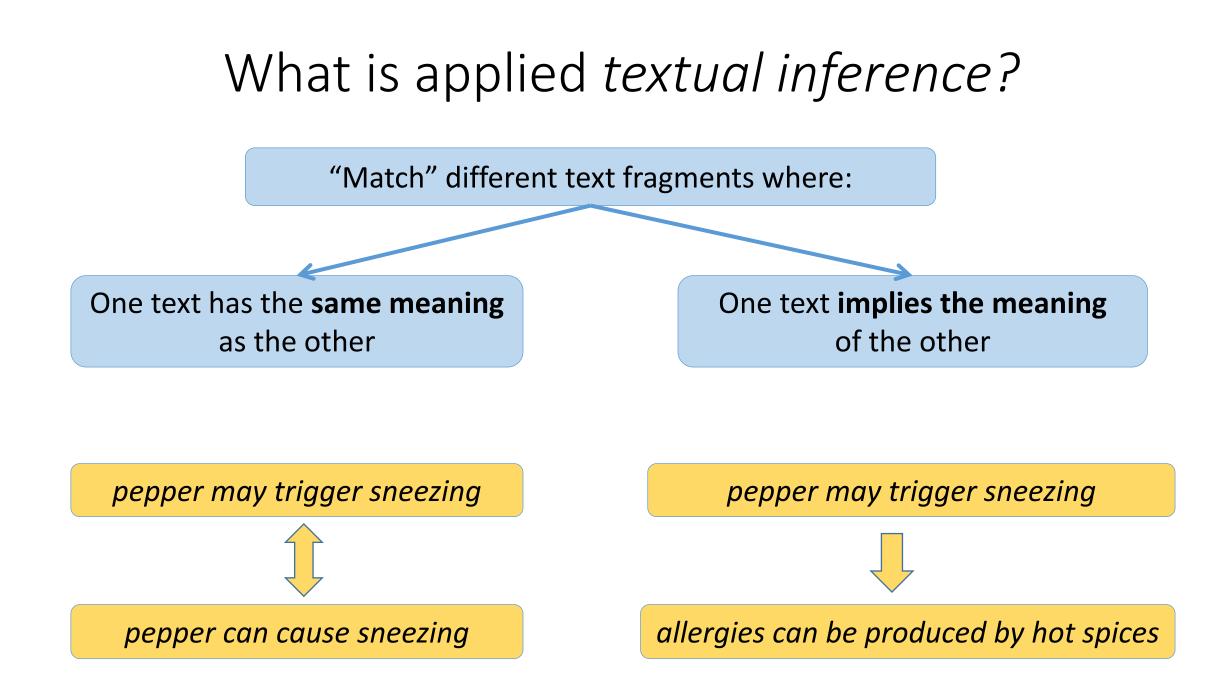
German Research Center for Artificial Intelligence, Saabrucken Bernardo Magnini

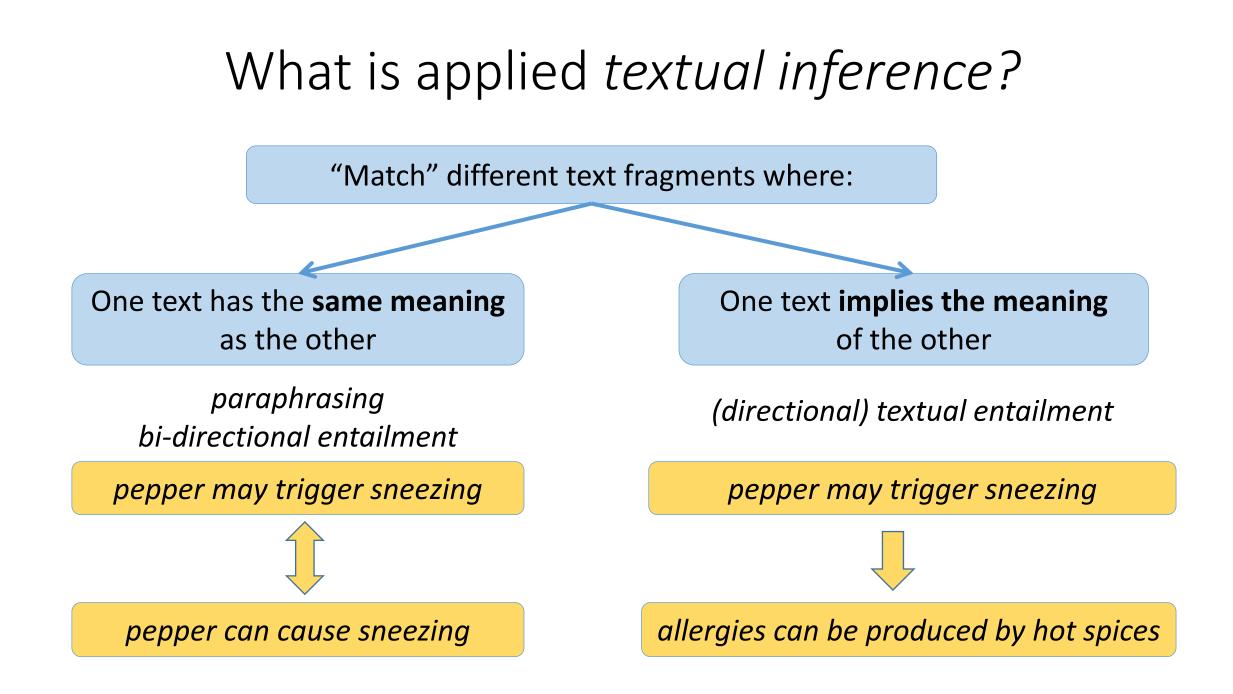
Foundation Bruno Kessler, Trento

Sebastian Pado

University of Heidelberg

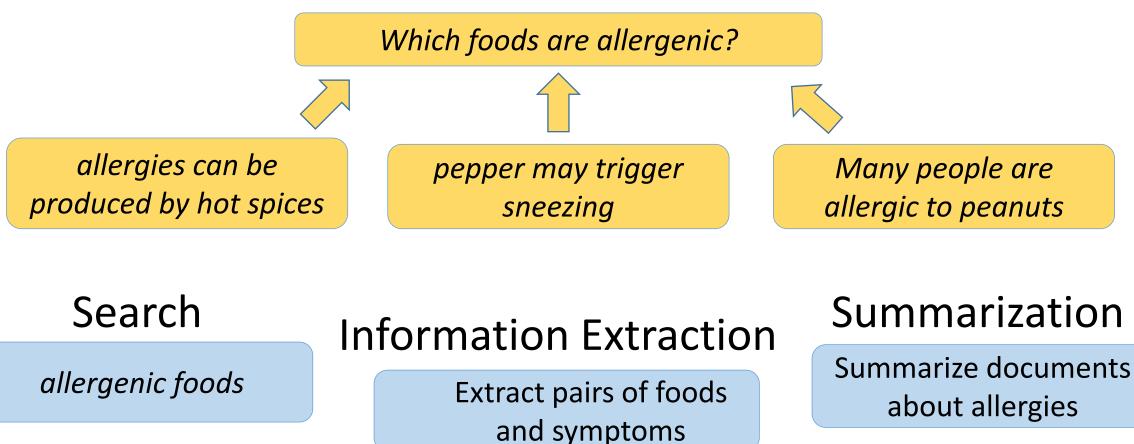
Excitement project



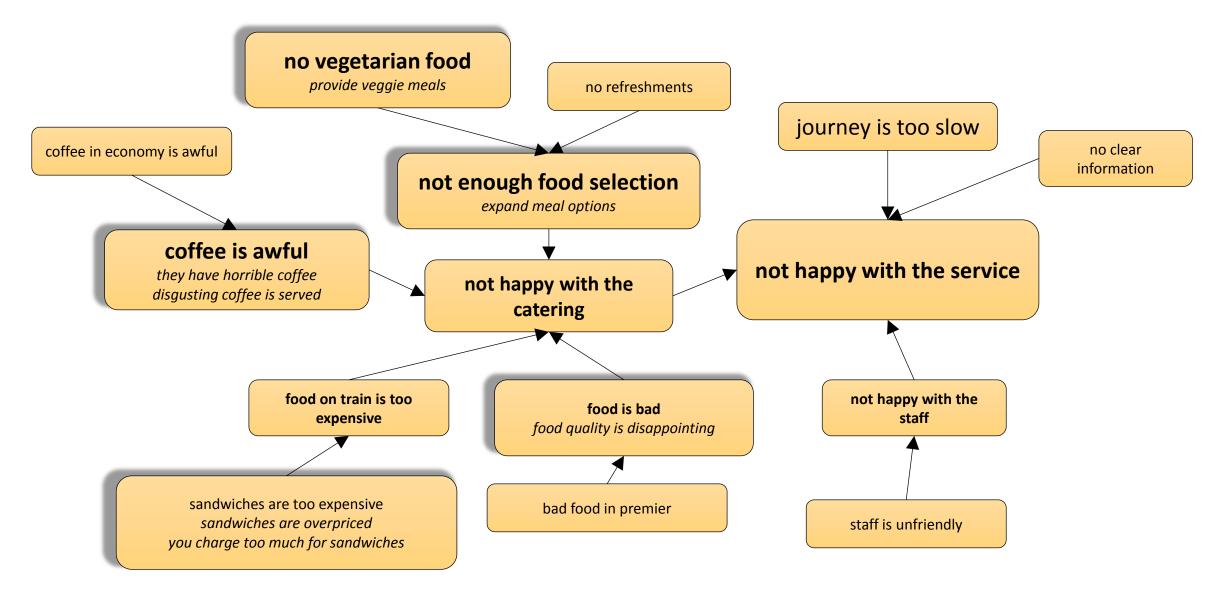


### **Example Applications**

### **Question Answering**



### Novel Application: Text Exploration



### The EXCITEMENT Project

- Scientific goals
  - Advance textual entailment research
  - Provide a flexible open platform for textual inference (EOP)
- Industrial goals
  - Advance customer interaction analytics, via
  - textual inference technologies

**EXCITEMENT:** 

EXploring Customer Interactions via TExtual entailMENT

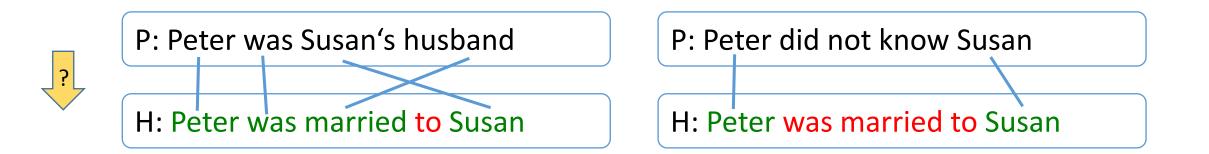
### Outline

- Entailment recognition algorithm
  - Alignment based
- Entailment knowledge resources
- The EXCITEMENT Open Platform (EOP)
- Entailment graphs

# Alignment-based Entailment Recognition

### Alignment-based Entailment

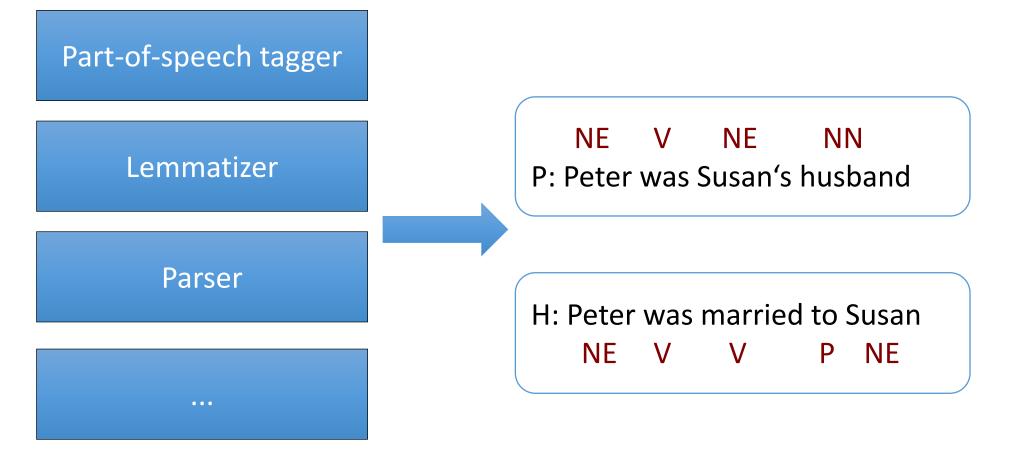
- Various algorithms proposed to recognize textual entailment
- Recent work in EXCITEMENT: Alignment-based entailment
- Intuition: The more material in the hypothesis can be "explained" / "covered" by the premise, the more likely entailment is



### Alignment-based Entailment: The Algorithmic Level

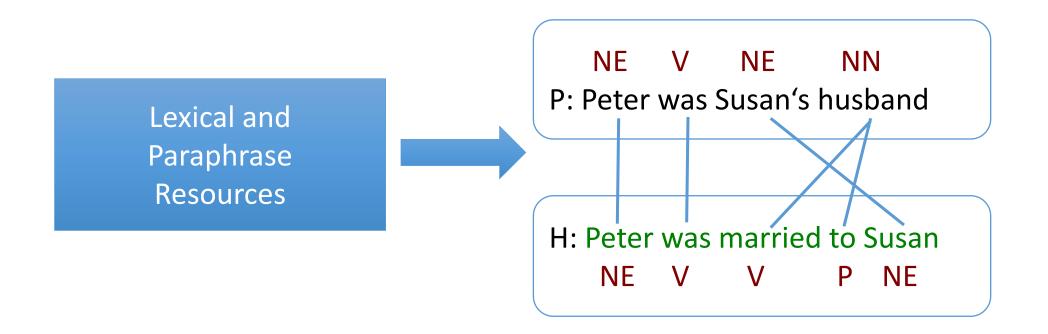
### • Step 1: Automatic linguistic analysis (Optional)

• Normalize surface forms, detect structure



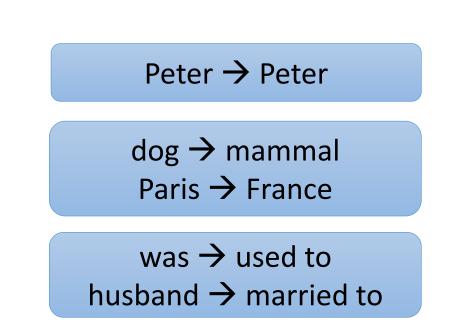
### Alignment-based Entailment: The Algorithmic Level

- Step 2: Identify links between words or phrases across the two texts
  - What words/phrases of P can explain words/phrases of H?



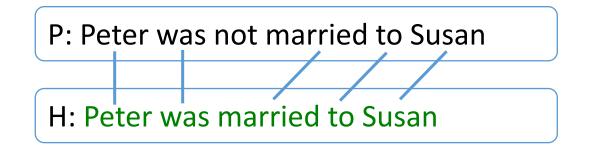
### Lexical and Paraphrase Alignment Resources

- Broad-coverage knowledge needed to align words/phrases
  - Align identical words
  - Align lexically related words: use lexical resources (WordNet, distributional similarity)
  - Align equivalent/related **phrases**: use paraphrase resources



### Alignment-based Entailment: The Algorithmic Level

- Step 3: Computation of features over alignment
  - Formulate features that capture typical properties of valid entailments

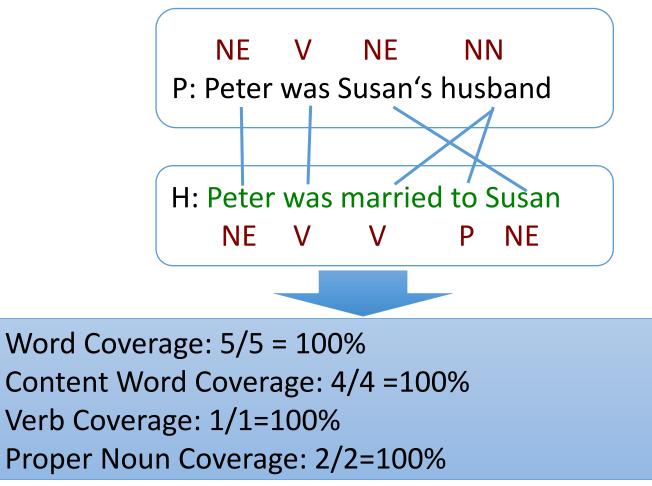


### Concrete features

- Current implementation uses just four simple features
- Word coverage: What % of hypothesis words is covered?
- Content word coverage: What % of content words (N,V, A) covered?
- Verb coverage: What % of verbs is covered?
  - Verbs express the relations
- Proper Noun coverage: What % of proper nouns is covered?
  - Proper nouns express participants, typically require explicit mentions
- More features under development
  - E.g compatibility of negations

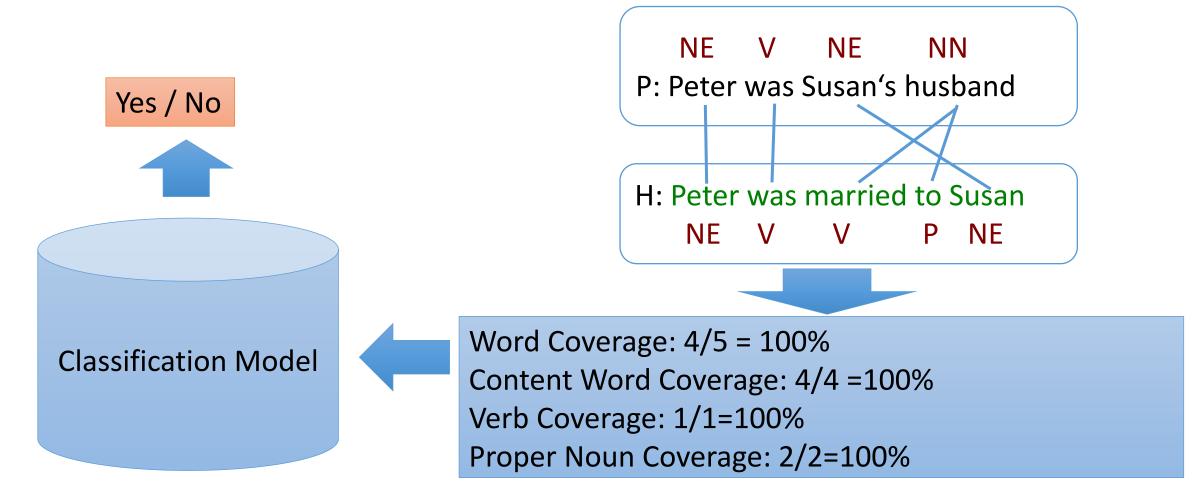
### Alignment-based Entailment: The Algorithmic Level

• Step 3: Computation of features over alignment



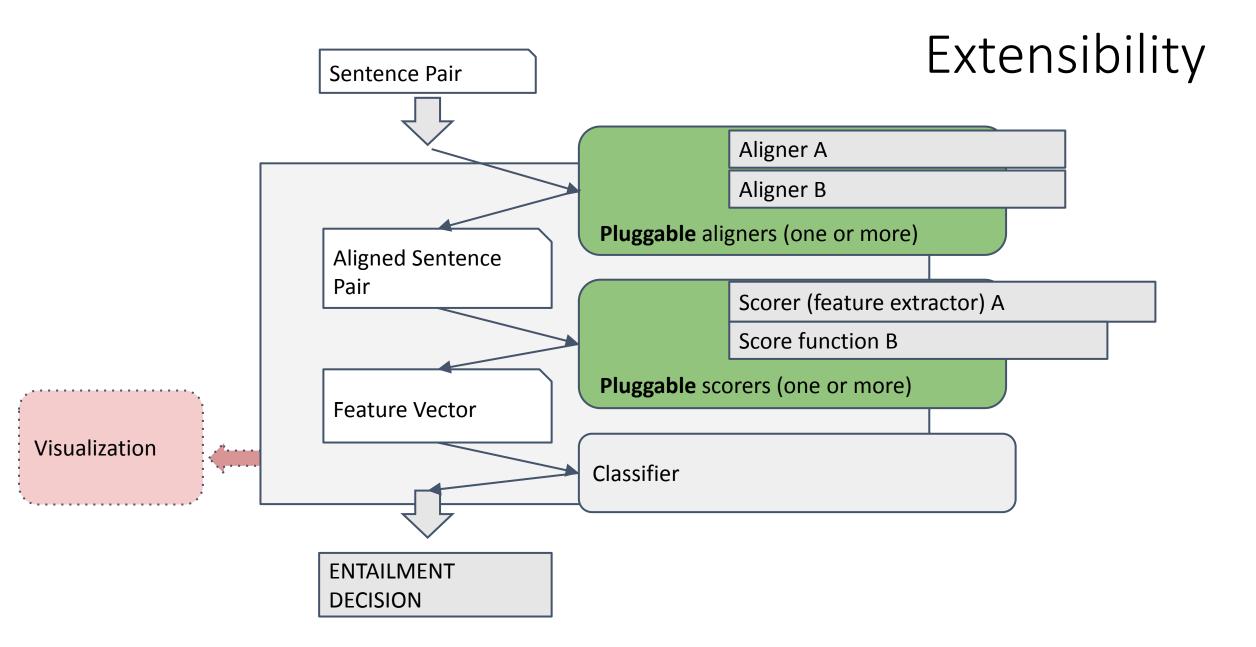
### Alignment-based Entailment: The Algorithmic Level

• Step 4: Classification (logistic regression, with training examples)



## Why Alignment-based Entailment Recognition?

- Efficient
- (Almost completely) language-agnostic
- Robust: Can deal with noisy input data
  - Shallow linguistic cues
- Adaptable to new domains
  - Encode domain knowledge as alignment resource
- Extensible
- State of the art useful accuracy
- Will be included in EOP release in December 2014



## Performance at state-of-the-art [Dataset: RTE-3]

	Best Alignment-based EDA settings	Best previous EOP result
EN	67.0	66.8 (BIUTEE transformation)
IT	65.4	63.5% (EDITS transformation)
DE	63.9	63.5 (TIE matching features)

- Used for entailment graph construction on customer interactions data
- Results seem useful

# Entailment Knowledge Resources

### Various Resources Types

- Wordnet
  - pepper → spice stock → share
- Derivational morphology
  - allergenic  $\rightarrow$  allergy acquire  $\rightarrow$  acquisition
- Corpus-based distributional similarity
  - As seen in tutorial
  - Similar to word2vec type of output; limited correlation with entailment/equivalence
  - Directional similarity, usually somewhat better
- Wikipedia derived
  - Madonna → singer
- Paraphrasing bilingual based

Tools for constructing knowledge resources for domain corpora and languages

### Extraction from Wikipedia

(Shnarch et al., 2009)

### E.T. the Extra-Terrestrial

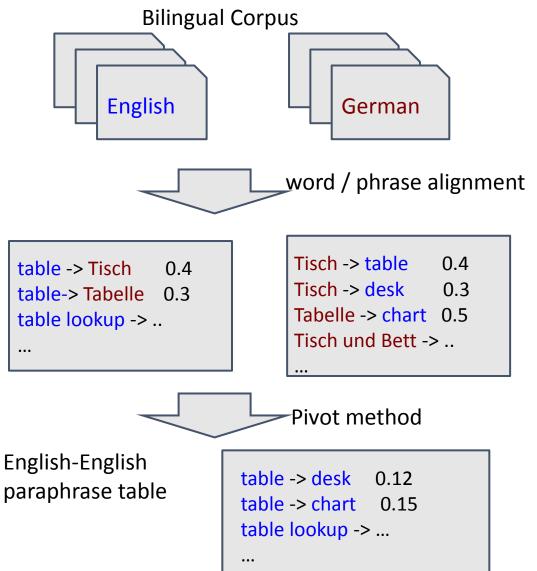
From Wikipedia, the free encyclopedia (Redirected from E.T. (film))

*E.T. the Extra-Terrestrial* is a 1982 science fiction film co-produced and directed by Steven Spielberg, written by Melissa Mathison and starring Henry Thomas, Robert MacNaughton, Drew Barrymore, Dee Wallace and Peter Coyote. It tells the story of Elliott (played by Thomas), a lonely boy who befriends a friendly <u>alien</u> dubbed "E.T." who is stranded on Earth. Elliott and hi Be-complement
Redirect
Parenthesis
Link



### Bilingual-based Paraphrases

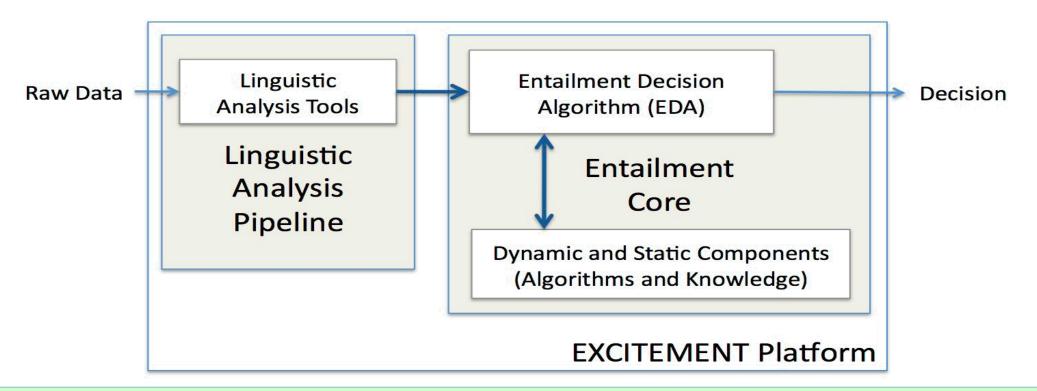
- Intuition: p and p' are paraphrases if both translate into same phrase t (a "pivot")
- Procedure:
  - 1. Word- and phrase-align parallel corpus (e.g. English-German)
  - 2. Extract bilingual translation table
  - Hop from English to German and back to obtain paraphrase table (plus probability)



# Excitement Open Platform

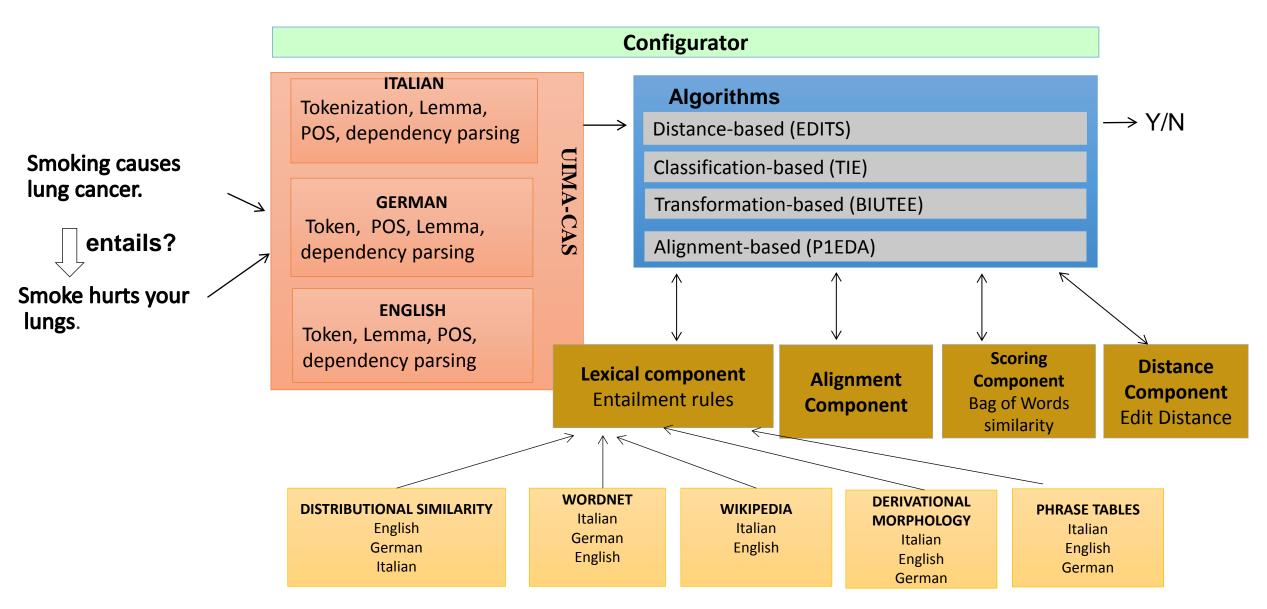
### Excitement Open Platform (EOP)

- Excitement Project: develop generic entailment platform
  - Step 1: Decouple preprocessing and actual entailment computation
  - Step 2: Decompose inference into components



EXCITEMENT EU project: <u>http://www.excitement-project.eu</u> Magnini et al.: The Excitement Open Platform, ACL demo 2014 Pado et al.: Journal Natural Language Engineering, 2014

### **EXCITEMENT** Platform for Textual Inference



### EOP Users

### Textual Entailment Researchers

- Evaluate algorithms to find out their strengths and weaknesses
- Implement algorithmic ideas
- Remove influence of resources, preprocessing, ...
- Extend existing system OR build new system from scratch

### Textual Entailment End Users

- Compare various TE algorithms for applications
- Does not want to touch code
- Clear interface (package):
- Flexible, usable & configurable system
- Fast prototype to setup simple TE system (Bulgarian)

# **EOP** Distribution

#### This repository Search

Explore Gist Blog Help

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#### http://hltfbk.githul hltfbk

#### EOP

Excitement Open Platform for Recognizing Textual Entailment

#### // Introduction

The Excitement Open Platform (EOP) is a generic architecture and a comprehensive implementation for textual inference in multiple languages. The platform includes state-of-art algorithms, a large number of knowledge resources, and facilities for experimenting and testing innovative approaches. The EOP is one of the main outcomes of the project EXCITEMENT - EXploring Customer Interactions through Textual EntailMENT. The Platform includes readily-available Recognizing Textual Entailment (RTE) technology, and a modular architecture for text preprocessing, entailment engines and several knowledge resources. The current EOP version covers three languages (i.e. English, German, Italian) and includes tools for creating new resources in other languages. The EOP has been designed to be used in several research use cases and its distribution package provides a number of utilities.

#### // Recognizing Textual Entailment

Textual Entailment is a directional relation between text fragments. Given two text fragments, one named Text (T) and the other named Hypothesis (H), the Recognizing Textual Entailment task consists in recognizing whether the Hypothesis can be inferred from the Text. We use a graduated definition of entailment: T entails H (T ⇒ H) if, typically, a human reading T would infer that H is most likely true. The following is an example of positive entailment:

The EOP takes T-H pairs as input and

the output is an entailment judgement, represented by "Entailment" if T entails

H. or "NonEntailment" if the relation does

not hold. The EOP architecture is based on the concept of modularization with pluggable and replaceable components

to enable extension and customization. The Linguistic Analysis Pipeline (LAP) is a collection of annotation components for Natural Language Processing (NLP)

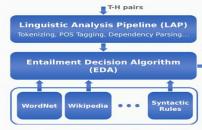
where component integration is based

on the Apache UIMA framework. It enables interoperability among components while ensuring language

- Text: If you help the needy, God will reward you.
- Hypothesis: Giving money to a poor man has good consequences.

More on Recognizing Textual Entailment can be found at the ACLwiki Textual Entailment Portal.

#### // Architecture



independence

hltfbk / EOP-1.1.4	③ Unwatch → 3 ★ Star 0 ♀ Fo	ork 0
Home rzanoli edited this page 27 days ago · 11 revisions	Edit New Page	$\diamond$
The EXCITEMENT Open Platform (EOP) is an open source software platform containing state-of-the-art algorithms for recognizing texual entailment relations.	▶ Pages ®1	() 11
Major changes of release 1.1.4 compared to the previous release 1.1.3:	Documentation /	Ē
New Features:	Licence	4~
MaltParser for Italian language	Requirements     Installation     Quick Start	<u>.</u>
Bug Fixes:	Step by Step Tutorial     Entailment Algorithms	
<ul> <li>English MaltParser pipeline made wrong results due to POS tag mismatch.</li> </ul>	• BIUTEE	
<ul> <li>Italian TreeTagger missed "canonical" POS tag.</li> </ul>	• EDITS	
<ul> <li>Util submodule used a wrong version of LAP.</li> </ul>	○ TIE	
-	Lexical Resources	
	<ul><li>Configuration Files</li><li>FAQ</li></ul>	
	Get Involved	
	• How	
	Mailing Lists	
	Available Projects	
	Results Archive	
	Clone this wiki locally	
	https://github.com/hltfbk/EOP	

#### Clone in Desktop

## Open Source Distribution of EOP

- Quick Code Integration
  - Git, Github, Maven, Jenkins
- Quality Control
  - Code quality tools (e.g. check style, find bugs)
- Additional Highlights
  - Archive for Experiments
  - GitHub wiki pages (release-specific documentation)
  - Two Distributions: API and Command Line Interface
- License: General Public License (GPL) version 3

#### EXPERIMENT: T5

Configuration ID: MaxEntClassificationEDA\_Base+WN+TP+TPPos+TS\_EN

Data Set: RTE-3 Language: EN Lexical Resources: WN,TP,TPPos,TS Preprocessing: MaltParserEN Results(Accuracy): 0.65250

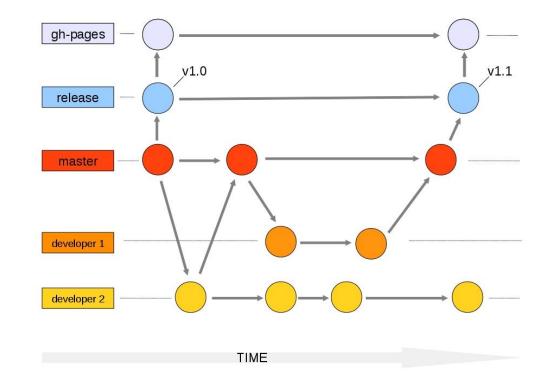
Author name: Günter Neumann

Affiliation: Deutsche Forschungszentrum für Künstliche Intelligenz GmbH (DFKI) Contact Information: neumann [@] dfki.de

Download the configuration file, model and results

### Overview – Release Management

- Keeping several code versions (master branch, releases)
- Automatic methods for
  - creating new releases and resource distributions
  - maintenance of release-specific documentation
  - Generating Web Page (EOP web site)
- Separate documentations for end users and developers



## EOP in Numbers (08/09/2014)

- EOP GitHub repository:
  - 52 Members (people who forked the EOP Repository)
- Mailing lists:
  - developers: 21
  - users: 24 (12 external users)
- EOP v1.1.3
  - Downloads: 77
  - Experiments Archive: 13 experiments
    - 96 experiments in the current developers version EOP v1.1.5
  - Download + Installation: 10 min by a shell script

### Learn More

- EXCITEMENT project web site: <u>http://www.excitement-project.org</u>
- B. Magnini, R. Zanoli, I. Dagan, K. Eichler, G. Neumann, T.-Gil. Noh, S. Pado, A. Stern, O. Levy: The Excitement Open Platform for Textual Inferences. In proceedings of ACL demo session, June 2014.
- S. Pado, T.-G. Noh, A. Stern, R. Wang, R. Zanoli: Design and Realization of a Modular Architecture for Textual Entailment. Natural Language Engineering. Cambridge University Press, 2014.
- T.-G. Noh, S. Pado. Using UIMA to structure an Open Platform for Textual Entailment. 2013. Proceedings of the UIMA@GSCL workshop.

# Building Entailment Graphs

### **Customer Interactions Scenario**

#### Int-448:

Efficient service. Quick through security and check in. Staff could have been a bit more friendly though and leg room in standard class was quite poor.

#### Int-202:

Everything ran smoothly and well. Only complaint is lack of leg room with seating with tables. Very cramped when all seats are taken.

#### Int-275:

The leg room in economy class is not enough I was constantly being kicked by opposite passenger I travel by train lots and this compares badly to other trains

#### Int-303:

My only gripes, not enough leg room in standard and I think it would be chic to have refreshments served in carriages, either trolley or trays like in theatres.

### EXCITEMENT application scenario

#### Requirements

- Need for customer interaction analytics
  - **Compact** representation (show just relevant information)
  - Informative representation: general categories (e.g. "food", "internet") are not enough
- Need to manage streams of data
- Multiple channels: e-mail, speech, social media
- Noisy data: automatic transcriptions, social media style, etc.
- Multiple languages
  - Excitement: English, Italian, German

### Challenge

- Core technology: entailment graphs based on the EOP platform
- Current experiments based on the Alignement-based algorithm

### Extracting Fragments from Interactions

### TOPIC: Reasons for dissatisfaction in railway service

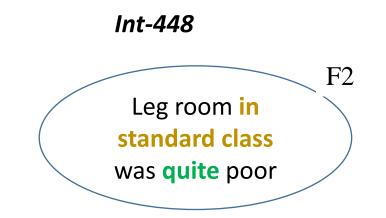
Int-448: Efficient service. Quick through security and check in. But leg room in standard class was quite poor.

Int-202: Everything ran smoothly and well. Only complaint is lack of leg room with seating with tables.

*Int-275:* Seating is very cramped – my journey has been very uncomfortable with the person next to me taking up most of the space we have.

*Int-303:* My only gripes r not enough leg room in standard and I think it would be chic to have refreshments served in carriages, either trolley or trays like in theatres.

### Building Fragment Graphs



### Building Fragment Graphs Int-448 F2 Leg room in standard class was quite poor F2\_S1 F2\_S2 leg room in leg room was standard class quite poor was poor

# Building Fragment Graphs Int-448 F2\_S1 F2\_S2

leg room in

standard class

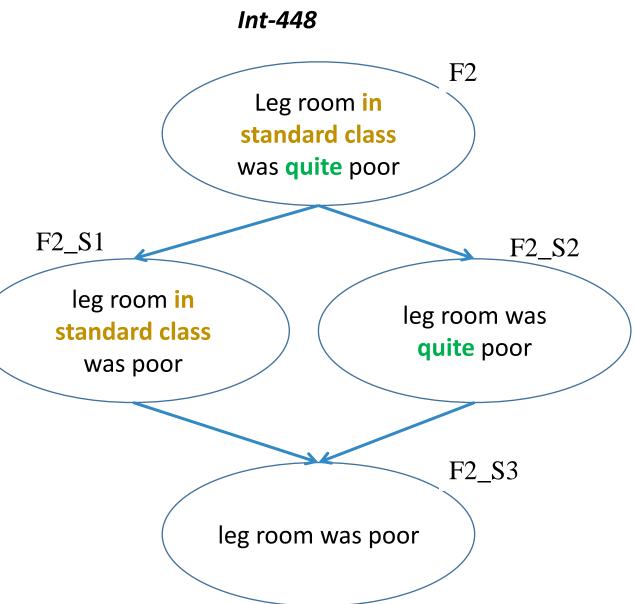
was poor

leg room was

quite poor

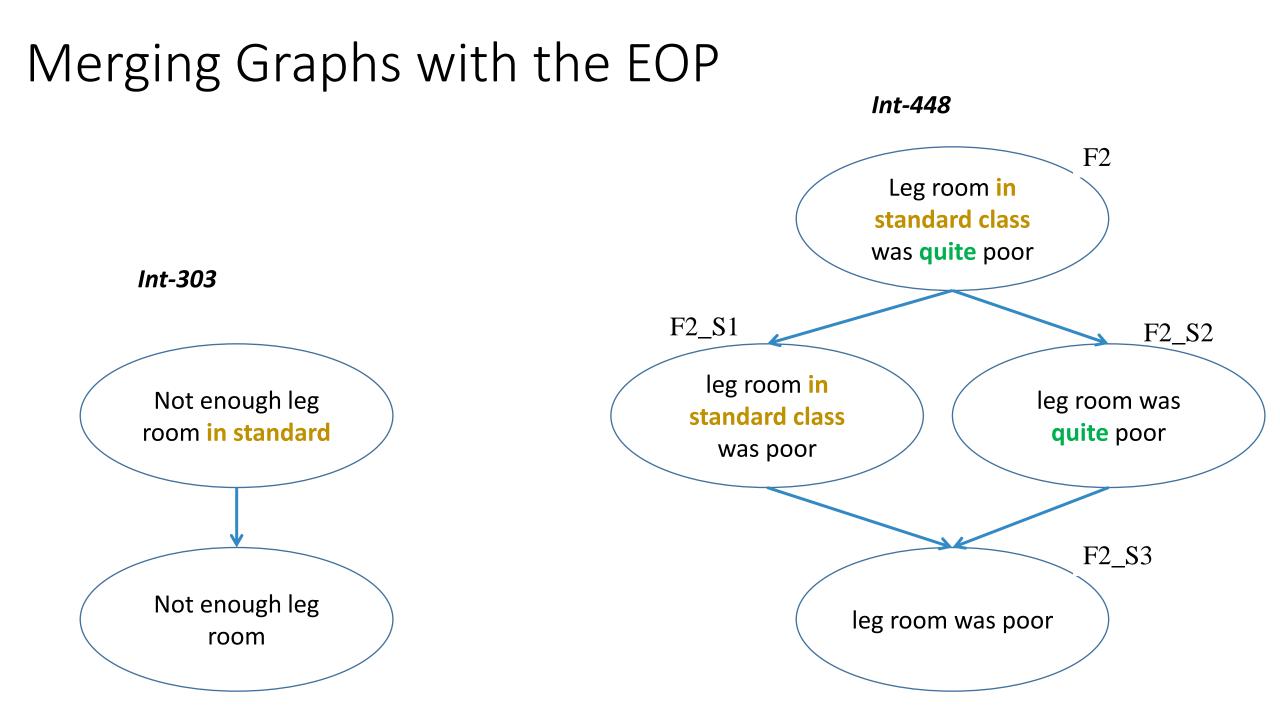
### Building Fragment Graphs Int-448 F2 Leg room in standard class was quite poor F2\_S1 F2\_S2 leg room in leg room was standard class quite poor was poor F2\_S3 leg room was poor

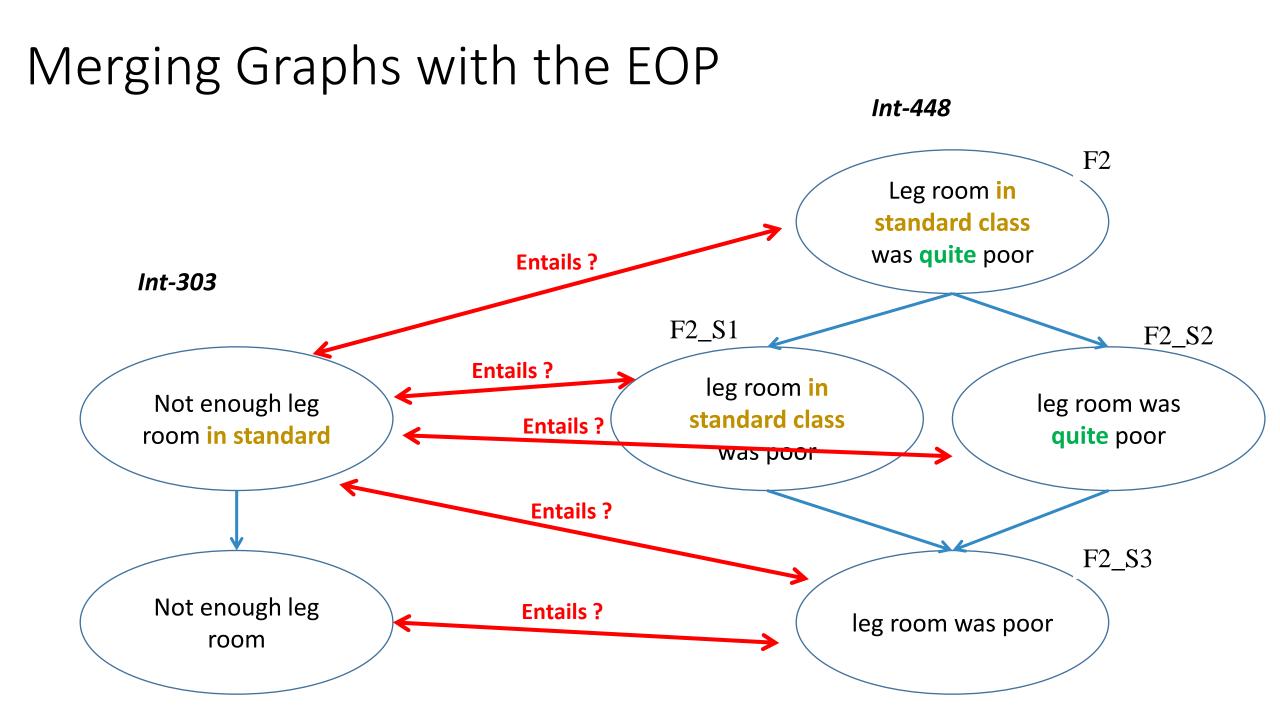
## Building Fragment Graphs

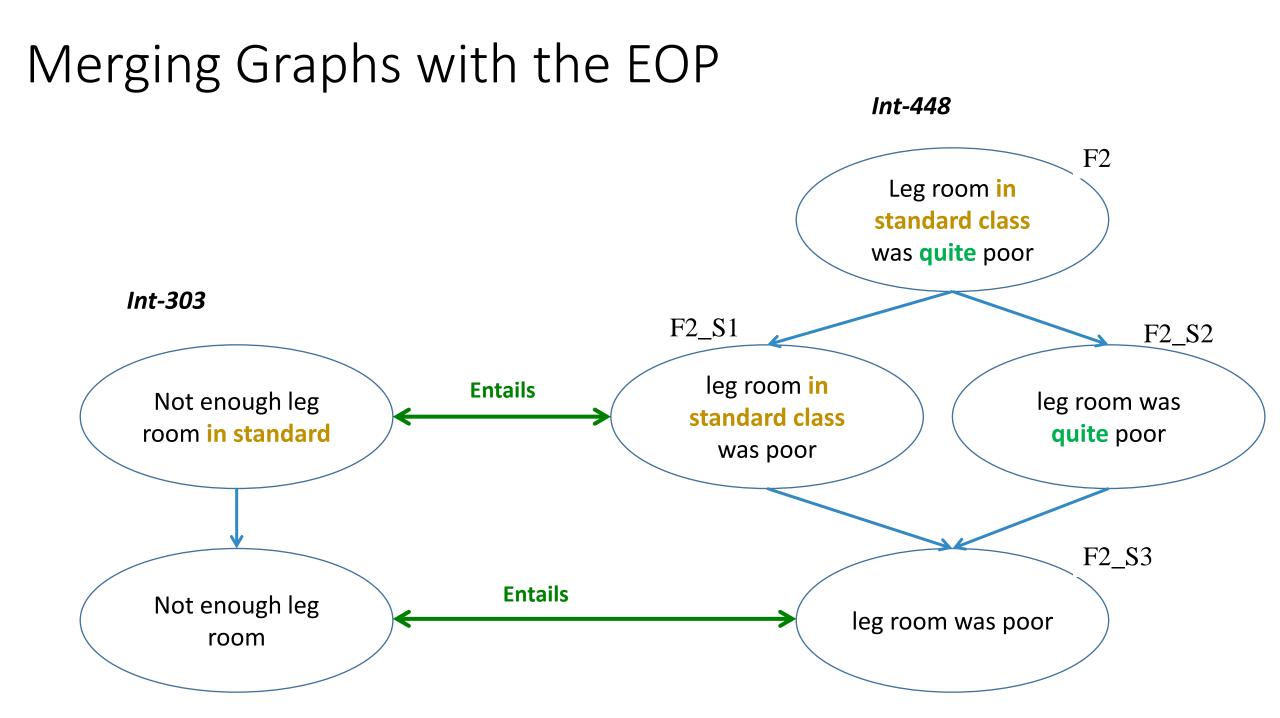


Result: a DAG

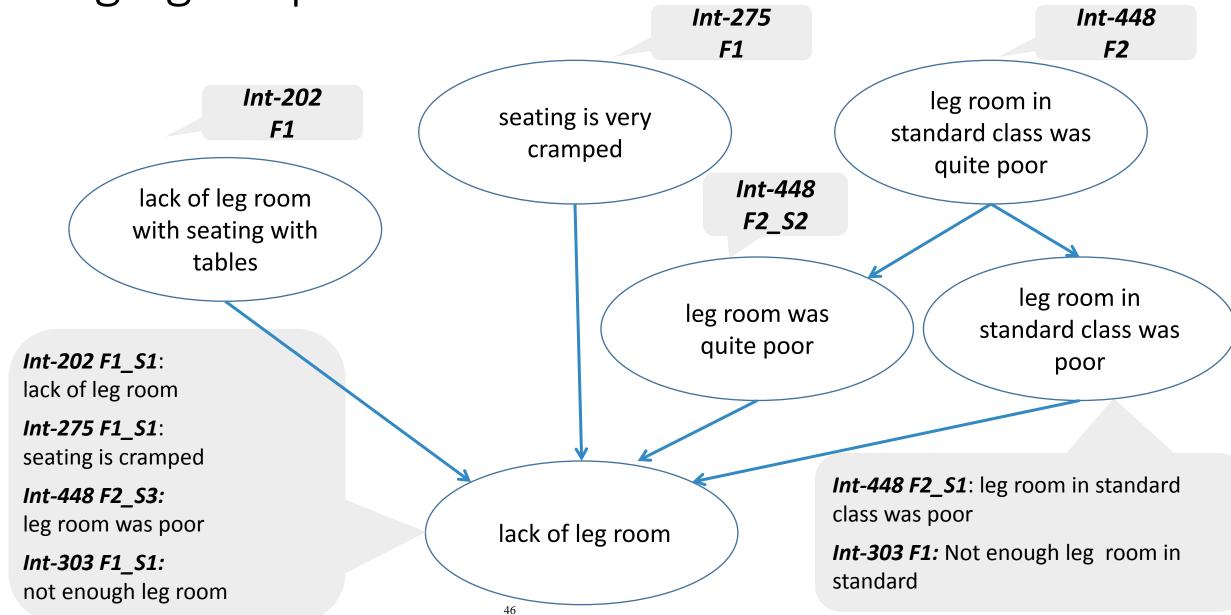
- rooted in Fragment
- Base predicate (fragment without all modifiers as only leaf







## Merging Graphs with the EOP



### Conclusion

- Textual Entailment provides a generic perspective for inference over textual expressions
- **Textual inference technology** is still in early stages, with limited yet potentially useful performance
- The **EXCITEMENT Open Platform** offers available technology for research
- Entailment Graphs have a potential for text exploration applications
- Datasets and baseline results for customer interactions are available for further research